



PLUMBING • HEATING • AIR CONDITIONING • GEOTHERMAL

To our customers.

As a valued part of the MacGregor family, we appreciate your trusting us with the care of your home. The safety of our technicians and our customers is always top priority for us. We know you rely on us when emergencies happen and as always, we want to be here for you. While the risk is presently low for a majority of people, we can continue to serve you while protecting your health and the health of our technicians.

We are following the guidelines of the CDC as changes occur.

As licensed trades, we already focus on safety every day in our work, both for ourselves and our customers in their homes.

Here are some of the measures we are taking for our customers' peace of mind, as well as to protect the health of our employees:

1. Social Distancing (please do not be offended with our employees not shaking hands at this time)
2. Hand sanitizer, Gloves, Shoe Covers
3. Cleaning Work Areas
4. None of our technicians have traveled internationally for 30 days. Like all workplaces, anyone unwell is told not to work.
5. YOU ARE IN CHARGE:

If you have any requirements that would make you feel more comfortable, we will adhere to them. It is your home and family, and we will act accordingly to reassure you.

As a community there have been many challenges we've faced together during the many years we have been in business. This is another one, but it is one we will rise to. We appreciate your business, we are well-prepared to meet these challenges, and together we will be able to keep your home running while continuing to put health and safety at the forefront of everything we do.

Sincerely,

The MacGregor Team